

## Transportation and Parking Committee Read Ahead: December 2020

Committee web site (membership, meeting notes, meeting presentations):

<https://parking.virginia.edu/transportation-and-parking-committee-notes-and-membership>

Saliva Screening Clinic in the Central Grounds Garage:

- The student saliva screening clinic is operational on Level 3 of the Central Grounds Garage.
- Operations are anticipated through May 2021.

University Transit Service (UTS) passenger survey Fall 2020:

- UTS routinely issues a passenger survey. The content aligns with UTS training, mission. For Fall 2020, new questions were asked regarding COVID.
- The Fall 2020 survey generated 536 responses (~1,500 in Spring 2019). 88% of the respondents identified as passengers on the hospital commuter lines, 12% on Academic Routes. These percentages align with past response levels and current rider profiles.
- % of survey respondents agreeing or strongly agreeing with the following statements:
  - 84%-90% - UTS drivers operate safely. UTS drivers provide good customer service. UTS offers a secure environment for transit usage.
  - 75%-78% - UTS delivers in a timely and efficient manner. UTS drivers work with effort and enthusiasm. UTS is making a reasonable effort to prevent the spread of COVID-19.
  - 56% - UTS is flexible in meeting riders' needs.
- COVID-19 measures that help riders feel safer:
  - Most - Face coverings for passengers and driver and limiting number of riders on each bus.
  - Least - Barrier between passengers and driver and hand sanitizers on board buses.
  - Others in the middle - Social distancing reminder signs, increased bus cleaning/disinfecting, bus loaders at high-traffic stops, entry via back doors, route changes to limit convenience trips
- At a ratio of 2 to 1, employees preferred more frequent bus service with more crowded parking areas (ie, the approach during COVID).
- At a ratio of 3 to 1, students preferred more frequent bus service to fewer destinations (ie, the approach during COVID).
- Most frequent suggestions for improvement - Text messages for operational updates and to build more parking.

Parking & Transportation (P&T) service levels:

- The public health and university strategies that define P&T's service levels are physical distancing (which limits the number of passengers on buses), cleaning protocols (which requires longer out of service hours to complete), and telework (which requires flexible parking options).
- Parking management, transit routes, Safe Ride, and customer service approaches established during the pandemic are expected to continue through December 2021.
- Operating status for P&T services will change during academic and clinic holidays and during inclement weather events.
- P&T operating status is found online - <https://parking.virginia.edu/service-schedule>

FY21 and FY22 Budget:

- P&T's FY21 revised budget and FY22 budget are due in December 2020.
- FY21 parking operations revenues are projected to be \$4.6M below pre-COVID projections and \$1.2M below projections created after the pandemic started. About half of the shortfall will be absorbed in reduced operational expenditures and half in a reduction to capital reserves.
- In FY22, a permit increase of \$1-\$3/month is anticipated in all locations (1.5%-5.5% depending on location).
- A student comprehensive transportation fee increase of \$3 is anticipated (1.5%).
- The FY22 budget pauses building capital reserves for a Millmont replacement and potential transition to electric transit fleet.

Construction and Project Updates as of December 2020:

Project	Status and Notes
Parking and Bus Stop West of McCue Center	Done. The project added 80+ spaces back into the inventory and relocated the bus stop to Massie Road.
Student Health and Wellness Center	Expected completion Summer 2021. East leg of Brandon Avenue closed until then. Working with schools/departments on parking allocation plan (50 permit holders displaced by South Lawn are still parking off site).
Contemplative Commons Enabling Project (ie, add 40+ spaces to the R1 lot)	Will close ½ of R1 lot off Bonnycastle Drive from December 2020 through March 2021. Due to reduced demand, no permit holder relocations required.
Contemplative Commons	Will close R6 lot off Emmet Street at the Dell in Spring/Summer 2021. Permit holders will be offered relocation in nearby locations.
Muscular/Skeletal Center on Ivy Road	Expected completion Summer 2023.
North Grounds Parking Garage Study	Expected completion Spring 2021. Four sites around JPJ/McCue being evaluated. Conceptual designs for multiple sites will be created.
Electric Transit Buses	Working group established. Next steps being identified.
Millmont Replacement Facility	Study completed. No next steps identified.
South Garage on Crispell Renovation	Mobilization expected December 2020. Work will be completed in multiple phases through summer 2022. Permit holder relocation not anticipated at this time.
McLeod Garage Renovation	Mobilization expected summer 2021. Work will be completed in multiple phases through Fall 2021. Permit holder relocation plan TBD.